

ANNUAL REPORT TO FACULTY SENATE
PARKING AND TRANSPORTATION SERVICES

JANUARY 2010

The Department of Parking and Transportation Services consists of the following areas: Parking lot inventory management and enforcement, parking permit sales, finance and administration, motor pool management, special events coordination, and bicycle management. The following report is provided by Parking and Transportation Services in response to the Faculty Senate request outlined in Faculty Senate Resolution #02-43.

Recent Changes

- A parking fee increase was approved by the ECU Board of Trustees for the 2010-2011 academic year. This is the same increase listed as "Year 2" under the plan accepted in 2009 by the SGA, Faculty Senate, Staff Senate, and P&T Committee. The only exceptions involve reserve permits which increased an additional \$72/year and faculty/staff B permits which did not increase because staff C lots are being changed to B lots to be consistent with zone definitions. A comparison of UNC parking fees is attached.
- The first transfer of funds (\$1.7 million) from reserve accounts to the NC Public Schools was made in December 2009.
- To reduce congestion, lot times were changed prior to the fall 2009 semester. All interior lots and the lots adjacent to Brewster and Christenbury were changed from 3:00 pm to 7:00 pm for A permits only. The remaining core campus exterior lots were changed to 4:00 pm, including the Mendenhall lot. This was a response to faculty requests to improve A permit holder parking access for afternoon meetings.
- The relocation of nearly all of the stored state vehicles from Main (Core) Campus was completed. This has increased the net "A1" and visitor spaces on core campus. Based on faculty input, P&T added meter spaces in the Harding Street visitor lot, Mendenhall, and Joyner Library.
- The "Pirate Bikes" program had a successful 1st semester. This program takes abandoned and donated bikes in good condition, refurbishes them and loans them to students, staff and faculty for campus use. The fleet of 15 bicycles were loaned and returned by interested individuals in the fall 2009 semester. An additional 30 interested individuals are on a waitlist for the program. The program has partnered with the "Pitt County Safe Communities Coalition" to provide helmets for those registering for the program. The fleet is expected to grow by 12 bikes once repairs are completed to donated bikes in the near future.
- Starting in the spring of 2010, two electric vehicles will be used by the enforcement team for daily enforcement.
- Progress on the ECU Master Plan has continued with completion of an existing conditions report and customer address mapping. Consultant suggestions relating to the data collections program improvements have been implemented. Members of the Pedestrian, Transit, Traffic and Parking committee are: Bill Koch, Stephanie Coleman, Karen Warren, Herb Garrison, Liz Johnston, Susan Simpson, Mulatu Wubneh, Ron Mitchelson, Chris Mansfield, Gary Fenton, Wes Anderson, Wood Davidson, Jack Tawney, Michele Vuchenich, Brad Congleton, and Shawnte McMillan.
- Planning has begun to bring freshman closer to campus – about 1500 spaces will be needed. No site has been identified yet, but any new lot will need to include sustainable design criteria.

Other Related Items

- The oversell ratio in A1 zone is maintained to 1.1. In fact, P&T recently decreased the total number of A1 permits sold to better account for handicap permits which are sold after the A1 registration period.
- Expanded data collection program, including lot volume counts, A1 usage prior to 5:30 pm, Courtesy Permit usage and patient lots on the Health Science Campus.
- Received first annual maintenance contribution (\$25,000) from the Athletics Department for the use of parking lots during Athletic events.

Questions & Answers

- **What has been done to improve security and lighting on campus?**
 - A lighting master plan is being conducted by a lighting consultant and faculty and students have been involved in the study group. For the most part, the issue is consistency of lighting, not a lack of lighting. Areas lighted to proper levels can appear dark next to areas that exceed lighting levels or lighting that causes glare. We have a few areas that we are reviewing for immediate improvements such as the McGinnis lot.
 - On security, we have just completed an internal review of the Police and are adding these recommendations to the security master plan tasks identified. The Police have recently completed their Commission on Accreditation for Law Enforcement Agencies (CALEA) re-accreditation and assessors believe they will be approved in March 2010. Assessors also commended the Police for crime prevention, education efforts and the victim's advocate program. Visibility through community policing is a key component in our improvement plan.
 - Two areas that are being targeted immediately for security upgrade are the Child Development Lab and Interior Design. We have developed a plan, received estimates and secured funding. We are scheduling a meeting to review the final plan with the units to insure it meets their operational needs.
 - We are planning to add a security infrastructure manager to oversee all systems, assess needs and plan additional improvements.
 - We continue to target larcenies as our most frequent crime (>90% of incidents). We have worked with the ECU Bookstore to provide bike u-locks at a reduced rate. An education program has been developed for bike security and is being distributed through various media.
 - Additional cameras and recording devices are being purchased and installed. Also, blue light phones are being reviewed for upgrade.
 - Student Affairs and Academic Affairs are working with the Police to improve training and education through faculty and chair/department head orientation and online methods. A group has been formed to inventory all training and insure efficiency and coverage of all safety training programs.
 - Finally, we are working with the city and county to put our buildings onto their GIS system as the first step in improving 911 response. We are considering moving all 911 calls to the County 911 system to improve ease of use and consistency. This effort also includes updating our dispatch system to centralize it and update our software so cameras, blue light phones and alarms are integrated to provide better information to our dispatch area and the officers in the field.
- **The A1 parking lot behind Rivers opens up to all at 3 pm. Faculty wish to have this lot changed to open for all at 5 or 7 pm.**
 - The lot currently opens at 4 PM. All lots open at either 4 PM or 7 PM for consistency. Opening at 5 PM could create traffic congestion with staff leaving work. Lots and designations are listed on our website. We continue to collect data to insure there is space available in these areas. We

will review this area more closely to see if adjustments are needed. The lot east of Fletcher was changed to 7 PM based on faculty concerns about parking at night.

- **Departmental vans parked on main campus – can they be moved to the lot at the bottom of college hill?**

- This past summer we contacted all state vehicle owners that park on the core and required them to move their vehicles to the motor pool lot (near Carol Belk) when not in use. A few have been allowed to stay on the core campus due to frequent usage, but have been moved to frequently vacant spaces. We continue to assess compliance and will look more closely at this again this semester. The Harding Street visitor lot was converted to all metered spaces and all state vehicles were moved from this area to the motor pool area.

Bill Koch

January 18, 2010

Associate Vice Chancellor

Environmental Health and Campus Safety

University of North Carolina Institutions Annual Parking Fees

Permit Type	UNC-C	UNC-G	UNC-CH	NC State	UNC-W	ECU
Reserved/Deck		\$420	\$676 - 1454	\$948	\$420	\$408
Faculty/Staff - A Zone	\$295	\$285	\$546 - 1174	\$720	\$370	\$312
Faculty/Staff - B Zone			\$312 - 889	\$399	\$218	\$156
Student/Resident - A Zone	\$295		\$553	\$300	\$300	\$312
Student - B Zone		\$285	\$421	\$285		\$156
Commuter - Faculty/Staff	\$295	\$165		\$90 - 312	\$235	\$84
Commuter - Student	\$295	\$165	\$318	\$99 - 300	\$165 - 300	\$84
Freshman				\$175		\$240
Motorcycle	\$295	\$165	\$174 - 371	\$60		\$48
Retired Faculty				\$30		B is Free
Vendor		\$285		\$366		\$156
Night Permit	\$60	\$165			\$75	\$84
Temp Staff/Faculty	\$295			\$252	\$165	
Summer	\$120	\$30/session			\$60	\$30
Day Permit	\$4	\$6	\$6 - \$12	\$2	\$4	\$4

Board Approved 2010-2011 ECU Fees

\$480

\$336

\$156

\$336

\$168

N/A

\$96

\$240

\$48

B is Free

\$168

\$96

\$30

\$5