

4-24-08  
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## ANNUAL REPORT TO FACULTY SENATE

### PARKING

April 2008

The Parking & Transportation Office consists of the following areas: motor pool management, special events coordination, finance/administration, lot/bike management, and enforcement. The following report is provided by the Parking & Transportation (P&T) Office in response to the Faculty Senate request outlined in Faculty Senate Resolution #02-43.

#### Recent Changes

- P&T moved out of Campus Operations on an interim basis on February 1, 2007 and began permanently reporting to Bill Koch, Associate Vice Chancellor for A&F on July 26, 2007.
- P&T Director retired 9/1/07 and Asst. Director Jack Tawney (previously with NC State Parking) assumed interim Director's role.
- P&T Committee reorganized with co-chairs representing the 2 campuses and equal representation among faculty, staff and students. P&T Office representatives have no vote. A Health Science Campus subcommittee was established to focus on special needs of campus.
- Maintained 7 PM lots in A zone and consolidated times that other lots open to 3 PM for other permit holders to improved safety and consistency of rules. Previously, lots opened to non-A permit holders at 3:30, 4:00 and 5:00 PM. Data collection shows that spaces are available until 7 PM in the lots remaining closed to A permit holders until 7 PM. (See attached.) These lots are located in the interior of campus around Rawl, Austin and Speight. Complaints received from faculty have been mainly due to poor communication of this change by P&T. Maps will be distributed with new permits. A subcommittee of P&T Committee members will review this and other issues over the summer.
- P&T regularly collects usage data on all lots to continually assess the efficiency of oversell ratios and parking plans.
- Towing in A zone after 1<sup>st</sup> ticket – reduced tows by >60%, but still seeing good enforcement and space available.
- Changed parking control officer uniforms to “friendlier” appearance; not confused with Police
- P&T met with Athletics, School of Music, School of Medicine, Health Science Building and others to review concerns, propose solutions, implement agreed upon ideas and monitor for effectiveness.

#### Faculty Senate Resolution #02-43

- **Oversell Ratio of approximately 1.1 in Zones A and B:** The A zone is maintained at an oversell of approximately 1.1. The oversell is slightly exceeded when the number of handicap permits anticipated prior to the spring registration period are exceeded during the fall class start-up period. We are reviewing these numbers with the subcommittee over the summer. At no time has this caused a shortage of spaces and is required to meet federal law. The B zone has been managed at a 1.4 oversell for years and plenty of spaces exist throughout the day so this oversell functions well and provides a more efficient utilization of finite parking spaces.
- **No changes in parking fees over 4-year period:** P&T is entering its sixth year with no change in parking fees. With a new enrollment growth plan, the P&T financial plan is being adjusted



accordingly with the expectation of a fee increase being proposed to the Board of Trustees next year.

- ***Handicap spaces will not change in terms of number and location:*** Handicap spaces are reviewed regularly with Disability Support Services and will change in number and location to meet legal requirements and best meet the needs of our handicap permit holders. These permit holders are our number one priority.
- ***Enforcement practices adequate to ensure operational objectives:*** With 80% of fine revenue transferred to K-12 Schools, enforcement is no longer even a break even operation. Enforcement is necessary to ensure parking for paying patrons. A pilot test was done to tow only after the 1<sup>st</sup> ticket in the A zone, which resulted in a 60% decrease in tows while still maintaining compliance.
- ***Transportation enhancement:*** Transit is a student run enterprise operated through Student Life, but Parking has improved communication and coordination of changes and new ideas. Transit is a key component of the P&T Committee and has representation within this body. The upcoming master plan will address parking, transit, pedestrian/bike/traffic flow as essential elements of our future campus. Transit regularly reviews routes and services and will be undergoing an external review of its operations in the coming year.
- ***Faculty and Staff have a preference when permits are issued in Zones A and B.*** Patients have top priority for parking with faculty and staff having #2 and #3 priority, respectively.
- ***Retired Faculty receive free A zone permit:*** With the limited number of A zone spaces and the growth of the campus, P&T met with the ECU Retired Faculty Association and the Faculty Welfare Committee to explore better solutions. The groups agreed on the following:
  - Free B zone permits would be provided to retired faculty
  - A zone permits would be provided to retired faculty at a 50% reduced rate.
  - Special A zone spaces would be added to the current inventory to provide convenient and safe access to key areas of campus – i.e. Library, Student Rec Center, etc.
  - Parking in the Belk (Curry Court) lot and taking the free transit bus is a good option for avoiding the congestion of core campus.\
- ***Certain lots east of Founders Drive and surrounding Jenkins Art will not be opened to other registered vehicles until 6:30 PM:*** These lots remained open to only A permit holders until 7 PM under the original plan and have remained this way when other lots were opened at 3 PM.

### **Priorities & Upcoming Improvements**

- Communicate and monitor 3 PM time change and work with A zone permit holders to ensure spaces available for them at all times. A zone space should be available within 5 minute walk.
- Increase communication about changes and rules to improve compliance and customer service. Additional effort will be given to communicating permit renewal with firm deadline.
- Continue to coordinate with Transit on increasing student transit usage.
- Work within upcoming master plan process to improve traffic, pedestrian, bike and transit flow to increase access, campus sustainability and wellness.
- Continue to be flexible in problem-solving, while holding firm to key tenets of parking program – patients first, A zone permit holders can always find a space in the A zone
- Improve compliance with increased education, but enforce as needed to maintain lots
- Motor Pool is working to improve access to hybrid vehicles.



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

**Counts by : Chad Terry**  
February

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
2/11/2008										
<b>S &amp; W of Speight (EC-8)</b>	67	26	41			3	64			0
<b>East of Rawl (EC-9)</b>	23	9	14			8	15			0
<b>W of the Croatan (EC-10)</b>	18	10	8			10	8			0
<b>South of Austin (EC-11)</b>	38	20	18			18	20			0
<b>N of Christenbury (EC-12)</b>	9	5	4			5	4			0
<b>S &amp; W Mamie Jenkins (WC-19)</b>	45	28	17			34	11			0
<hr/>										
Overall Space Usage %	200	98 <b>0.49</b>	102 <b>0.51</b>			78 <b>0.39</b>	122 <b>0.61</b>			0



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Count By : Angelo Daniels

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
2/19/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	27	40	18		1	66	12		0
<u>East of Rawl (EC-9)</u>	23	3	20	12		5	18	4		0
<u>W of the Croatan (EC-10)</u>	18	10	8	3		0	18	0		0
<u>South of Austin (EC-11)</u>	38	10	28	18		2	36	4		0
<u>N of Christenbury (EC-12)</u>	9	4	5	1		0	9	0		0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	31	14	12		31	14	12		0
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Overall Space Usage %	200	85 0.43	115 0.58			39 0.20	161 0.81			0



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by Elton Savage

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
2/28/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	11	56	19		6	61	9		0
<u>East of Rawl (EC-9)</u>	23	11	12	2		0	23	8		0
<u>W of the Croatan (EC-10)</u>	18	3	15	2		15	3	1		0
<u>South of Austin (EC-11)</u>	38	21	17	11		27	11	3		0
<u>N of Christenbury (EC-12)</u>	9	6	3	2		3	6	3		0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	25	20	14		33	12	2		0
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Overall Space Usage %	200	77 <b>0.39</b>	123 <b>0.62</b>			84 <b>0.42</b>	116 <b>0.58</b>			0



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Count by Randy Butts

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
3/5/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	40	27	20		40	27	20		0
<u>East of Rawl (EC-9)</u>	23	5	18	18		5	18	18		0
<u>W of the Croatan (EC-10)</u>	18	9	9	9		12	6	6		0
<u>South of Austin (EC-11)</u>	38	10	28	28		27	11	11		0
<u>N of Christenbury (EC-12)</u>	9	2	7	7		0	9	9		0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	26	19	19		28	17	10		0
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Overall Space Usage %	200	92	108			112	88			0
		0.46	0.54			0.56	0.44			
<u>No Count for Week of 03-10-08 due to spring break.</u>										



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
3/19/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	35	32	29		35	32	19		0
<u>East of Rawl (EC-9)</u>	23	7	16	11		0	23	8		0
<u>W of the Croatan (EC-10)</u>	18	8	10	7		14	4	4		0
<u>South of Austin (EC-11)</u>	38	22	16	13		27	11	9		0
<u>N of Christenbury (EC-12)</u>	9	3	6	6		4	5	3		0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	23	22	15		24	21	7		0
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Overall Space Usage %	200	98 0.49	102 0.51			104 0.52	96 0.48			0



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by: Elton Savage

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
3/27/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	27	40	18		39	28	11		0
<u>East of Rawl (EC-9)</u>	23	3	20	8		9	14	6		0
<u>W of the Croatan (EC-10)</u>	18	13	5	2		14	4	1		0
<u>South of Austin (EC-11)</u>	38	28	10	5		26	12	4		0
<u>N of Christenbury (EC-12)</u>	9	7	2	1		1	8	2		0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	27	18	7		43	4	2		2
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Overall Space Usage %	200	105 0.53	95 0.48			132 0.66	70 0.35			2



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
4/1/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	45	22	19	yes	28	39	16	no	0
<u>East of Rawl (EC-9)</u>	23	14	9	9	nn	6	17	7	no	0
<u>W of the Croatan (EC-10)</u>	18	11	7	3	yes	13	5	2	no	0
<u>South of Austin (EC-11)</u>	38	33	5	4	yes	24	14	8	no	0
<u>N of Christenbury (EC-12)</u>	9	6	3	3	no	6	3	2	no	0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	37	8	8	no	33	12	8	yes	0
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Overall Space Usage %	200	146 0.73	54 0.27			110 0.55	90 0.45			0



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by Chad Terry

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
4/10/2008										
<u>S &amp; W of Speight (EC-8)</u>	67	43	24	21	no - event	42	25	19	no - event	0
<u>East of Rawl (EC-9)</u>	23	8	15	11	no - event	11	12	9	no - event	0
<u>W of the Croatan (EC-10)</u>	18	12	6	3	no - event	11	7	1	no - event	0
<u>South of Austin (EC-11)</u>	38	31	7	2	no - event	26	12	4	no - event	0
<u>N of Christenbury (EC-12)</u>	9	8	1	1	no - event	7	2	1	no - event	0
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45	28	17	17	no - event	37	8	0	no - event	0
<b>Overall Space Usage %</b>	200	130 <b>0.65</b>	70 <b>0.35</b>			134 <b>0.67</b>	66 <b>0.33</b>			0



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
4/17/2008										
<u>S &amp; W of Speight (EC-8)</u>	67									-67
<u>East of Rawl (EC-9)</u>	23									-23
<u>W of the Croatan (EC-10)</u>	18									-18
<u>South of Austin (EC-11)</u>	38									-38
<u>N of Christenbury (EC-12)</u>	9									-9
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45									-45
<hr/>										
Overall Space Usage %	200	0 0.00	0 0.00			0 0.00	0 0.00			-200



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
4/23/2008										
<u>S &amp; W of Speight (EC-8)</u>	67									-67
<u>East of Rawl (EC-9)</u>	23									-23
<u>W of the Croatan (EC-10)</u>	18									-18
<u>South of Austin (EC-11)</u>	38									-38
<u>N of Christenbury (EC-12)</u>	9									-9
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45									-45
Overall Space Usage %	200	0 0.00	0 0.00			0 0.00	0 0.00			-200



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
4/29/2008										
<u>S &amp; W of Speight (EC-8)</u>	67									-67
<u>East of Rawl (EC-9)</u>	23									-23
<u>W of the Croatan (EC-10)</u>	18									-18
<u>South of Austin (EC-11)</u>	38									-38
<u>N of Christenbury (EC-12)</u>	9									-9
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45									-45
<b>Overall Space Usage %</b>	200	0 0.00	0 0.00			0 0.00	0 0.00			-200



SPACE COUNT FOR 7 TO 7 ZONES 1730,1830

Counts by

Date of Count	# A1 Spaces	5:30 Count Available	5:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	6:30 Count Available	6:30 Count Occupied	# A1 Permits	Citations Issued YES/NO	Space Count Differential
5/8/2008										
<u>S &amp; W of Speight (EC-8)</u>	67									-67
<u>East of Rawl (EC-9)</u>	23									-23
<u>W of the Croatan (EC-10)</u>	18									-18
<u>South of Austin (EC-11)</u>	38									-38
<u>N of Christenbury (EC-12)</u>	9									-9
<u>S &amp; W Mamie Jenkins (WC-19)</u>	45									-45
<b>Overall Space Usage %</b>	200	0 0.00	0 0.00			0 0.00	0 0.00			-200