

**Lee, Lori**

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**From:** Lee, Lori  
**Sent:** Sunday, September 30, 2007 8:55 PM  
**To:** Brinn, Jack  
**Cc:** Glascoff, Mary A; Taggart, Mark Alan; Sprague, Mark  
**Subject:** RE: October 9 Faculty Senate Meeting

Jack – Please note the many issues below that faculty would like addressed. We look forward to seeing you at the Senate meeting on October 9, along with Angela Anderson and Don Joyner. Best wishes, Lori

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**From:** Glascoff, Mary A  
**Sent:** Sunday, September 30, 2007 9:35 AM  
**To:** Lee, Lori  
**Subject:** RE: October 9 Faculty Senate Meeting

Of course you can forward the list! Will he be coming to Senate? I don't remember seeing an email saying he was really going to be there.

Our questions for Jack might include:

1. Tell us where we are with the migration to Banner--what is complete, what is in progress, what comes next.
2. We hear that our paychecks will be handled through Banner soon. To say the least we are worried. We remember the long lines at the Financial Aid office at the beginning of the semester. We worry that we might face a similar confusion. What can you tell us about the progress toward getting the paychecks to us on time and in the right amount.
3. There are rumors that we might see up to a 5 day delay in pay net month. Is this just a rumor? 5 days is a critical amount of time--many of us have our mortgage payments come out of our accounts five days after payday.
4. We are also concerned that the grad students will not get paid on time. They are in an even more fragile situation when it comes to dealing with delays in paying bills. Are the grad students on the same schedule when it comes to Banner?
5. Another rumor is that the W-2's for income taxes might be mixed up. Once again, reassure us that the rumor mill is just that.

Question #1 might answer most of the other questions, but I hate to hear all the scary rumors. Getting the real story from the experts will be a big help

Deedee

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10/2/2007

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**From:** Lee, Lori  
**Sent:** Sun 9/30/2007 9:09 AM  
**To:** Glascoff, Mary A  
**Subject:** RE: October 9 Faculty Senate Meeting

Deedee – This is a really nice list of problems expressed by faculty with Banner. May I also forward this to Jack Brinn? - Lori

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**From:** Anderson, Angela R.  
**Sent:** Friday, September 28, 2007 8:41 PM  
**To:** Glascoff, Mary A; Lee, Lori  
**Cc:** Sprague, Mark  
**Subject:** RE: October 9 Faculty Senate Meeting

Thanks Deedee - both for the kind comments and for the background information. I was aware that some of these concerns existed, and was preparing to discuss them/offer updates, but a couple are new to me, so I will investigate prior to the Senate Meeting. I will also have some tutorials/cheat sheets ready for the Senate, along with the urls where they can be obtained.

I look forward to talking to and working with the Senate.

Angela

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**From:** Glascoff, Mary A  
**Sent:** Fri 9/28/2007 7:29 PM  
**To:** Lee, Lori; Anderson, Angela R.  
**Cc:** Sprague, Mark  
**Subject:** RE: October 9 Faculty Senate Meeting

Angela,

Lori Lee suggested that I might be able to give you some background to the Agenda Committee's invitation to speak as Senate about Banner. I spoke with Mark Sprague and he said I should go ahead let you know what we were thinking when we extended the invitation.

The Agenda Committee felt that the faculty still has many questions about Banner. As you can imagine

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many of the questions are individual in nature, specific in nature, or pertain to things that may have already been corrected/changed/added/etc. So I will pass on the general concerns the committee spoke about in order to give you an idea of how you might help us.

- We seem to be past complaining about our problems with registration-- we are hoping that pre-registration for the fall semester will run more smoothly. We are just starting to look at the BIC report manager to see if our "instructors' schedules" are accurate. Spring classes seem to be visible on BIC without problems.
- I would say our big concern right now is with senior summaries. The transcript evaluation option on Banner presents the information in a different format than we are used to and we are not always comfortable with change. Actually, Banner presents the information in three possible formats and we are not sure we end up with the same basic information on each of them. Further questions/concerns come from observations that we don't necessarily get the same information from Banner, BIC, and old MVS. For example, courses that have transferred in from community colleges some years ago might not show up on the Banner screens--might be on BIC--can be viewed on MVS. (But for only a short time now). I am sure the correct information is out there, but we fear we won't get the job done in time for graduation. We also know that in the past the folks that evaluate the senior summaries were working in a backlog type of environment. I have heard many negative comments such as --- "don't worry about getting the senior summaries in early, they will just go into a pile and get done at the last minute." Many of the questions center around the fact that if things were bad in the old system, will it be worse with the new system.
- I would be remiss here if I didn't compliment the folks that do these senior summary evaluations. Despite a sometimes delayed attention to the summaries, I have only the highest praise for working out details/problems/mistakes. I joke that Doris Thomas is on my speed dial. She is terrific.
- We wonder how many people are dedicated to fixing all the individual "things" we catch. One faculty member told me she forwarded a long list of student record omissions that she felt needed to be corrected. Her question was "If I forwarded a list of 18 things and there are many other faculty members doing the same, how many people are taking care of all these lists?"
- Many of the long-time advisors (including me) mourn the fact we can't do many of the things we used to do. For example, when someone came to me to change his/her major and that individual had completed all our departmental hurdles, I was able to go to the MVS 027 screen and change the major (or at least change the advisor). Now I have to forward a piece of paper to the Registrar's Office. I know I am among the folks that hate change, but I find it a big step backward that what I used to be able to do electronically, I now have to do with pen and paper. Similarly, we had a standard senior summary form forwarded to us for our use, but it was not formatted in a manner that allowed us to fill it out using our computers (meaning it was meant to be printed out and filled out with a pen).
- Our students don't understand what Banner means when it says they have a certain number of "unused" credit hours, I don't understand it either. The problem is that I don't have a manual or cheat that tells me the answer--neither do the students.

So---I have given you the short list of some of the Banner gripes. I would imagine you have heard all of them already and you probably don't want to get bogged down in the minutia. This is what I think might help us:

1. Explain the current relationship between Banner (student Banner and native banner), BIC and MVS. Who is putting information where, how is that done, and when might we expect to have the process complete? Will we continue with both Banner and BIC?
2. Reassure us that the process is making progress. Tell us what we might do to help.

3. Tell us why we went to the Banner system in the first place. I have heard the reasons many times, but I am always surprised at how many faculty members don't know the reasons.
4. Let us know how the "regis.ecu.edu" system works. I have had great luck with it; many people still don't use it.
5. Tell us that we need to make sure we are not keeping a lot of social security number based documents around. Folks are downloading from MVS at high volume because they know it is going away soon.
6. Think about giving us a few simple cheat sheets. We have some PowerPoint tutorials available, but a sheet would be most welcome. Maybe all the above suggestions could be addressed with a sheet (?)

I hope all this helps, not confuses. The faculty wants things to work out. Many faculty are confused, many are totally lost, and many didn't know how to use MVS in the first place, so this is a good opportunity to start from scratch. The bottom line is that we are all in this together.

Thanks, for all you are doing to help us (and the students). I would imagine that our frustrations are microscopic compared to some you have faced in the past few months.

Deedee Glascoff

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**From:** Lee, Lori  
**Sent:** Thu 9/27/2007 12:28 PM  
**To:** Anderson, Angela R.  
**Cc:** Glascoff, Mary A; Sprague, Mark  
**Subject:** RE: October 9 Faculty Senate Meeting

No, but Deedee Glascoff would be a great person to ask. So, I am copying her in this email and maybe she can provide you with more information. Thanks for your willingness to attend the October 9 meeting. - Lori

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**From:** Anderson, Angela R.  
**Sent:** Thursday, September 27, 2007 12:24 PM  
**To:** Lee, Lori  
**Subject:** RE: October 9 Faculty Senate Meeting

Hi Lori,

In order to prepare for this meeting – do you have more specific information you can provide to me, regarding the Banner Student concerns (i.e. questions asked or comments made in previous meetings)?

Angela

10/2/2007

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**From:** Lee, Lori

**Sent:** Thursday, September 27, 2007 12:15 PM

**To:** Brinn, Jack

**Cc:** Anderson, Angela R.; Joyner, Donald Craig; Sprague, Mark; Taggart, Mark Alan

**Subject:** October 9 Faculty Senate Meeting

Jack,

As you know the Agenda Committee met earlier this week and have asked if you can attend the upcoming October 9 Faculty Senate meeting and address the following issues in your remarks to the Senators. Angela Anderson and Don Joyner have been invited to also attend the meeting and will be granted speaking privileges in case you wish to involve them in the discussion.

1. Banner senior summary, specifically, there are several GPA screens, and each one has a different, inaccurate value. Why can Banner not properly display all transfer courses.
2. In light of the Banner senior summary (and other) problems, is it possible to extend the time during which we can view the old MVS system until at least January?
3. Please address payroll and Human resource issues as they relate to Banner.

For your convenience, the agenda for this meeting is attached. Thank you. – Lori

**Lori Lee**

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