

ECU Student Health Service Health Services to Faculty and Staff

The ECU Student Health Service is pleased to announce that we are offering health services to faculty and staff effective August 27, 2003. These services will benefit faculty and staff by offering convenient access to quality health care, reducing time spent away from work due to illness/injury, while providing services at lower costs.

Health care services will be provided during regular appointment hours (typically 8:00am-5:00pm) and will not include nights, weekends, or holidays. Costs to faculty and staff will be specifically dependent upon services rendered, but generally start at \$10 for a nurse office visit and \$20-60 for a provider office visit (plus the cost of supplies or special procedures). Student Health Service will file state BCBS insurance for the employee, but the SHS will not accept assignment. Faculty and staff must pay when services are rendered and be reimbursed by the insurance company accordingly.

Services Available:

Services include appointments for minor illnesses and assessments for conditions that may require immediate care.

Urgent Care Visits may include but are not limited to:

Acute, disabling injury or pain
Illness with temperature > 102 °
Lacerations or acute wounds
Chest pain
Acute asthma attacks or breathing difficulty
Contagious illness
Acute bleeding
Seizures or head injuries
Burns
Poisoning
Acute abdominal pain

Non-Urgent Care Visits may include:

Acute infections (ear, urinary, eye, throat)
Acute skin problems (poison ivy, etc.)
Possible drug reactions
Nausea, vomiting, diarrhea
Lab work
Upper respiratory infections
Urinary tract infections
Minor orthopedic injuries

Nurse Visits may include but are not limited to:

Immunizations
Dressing Changes
Suture removal
Allergy injections
Blood pressure checks
Routine lab orders

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Pharmacy:

Some prescription medications may be available in the ECU Student Health Service pharmacy. Call 328-6793 to request pricing information and availability of specific medications.

Specific Services That *Cannot* Be Utilized:

- Chronic disease management (such as diabetes, hypertension, COPD, etc.)
- Counseling/psychotherapy
- Pediatric care
- Spousal care
- Gynecological or Obstetric services
- Underlying health problems secondary to urgent care treatment

Payment and Insurance:

- Payment may only be made by cash or credit card (no personal checks accepted).
- Full payment is expected at the time of service.
- SHS will file state BCBS insurance for the employee, but the SHS will NOT accept assignment. This means that you must pay the cost of service and be reimbursed by the insurance company.

Other Information:

- The individual seeking service must be a permanent full- or part-time employee of ECU. A valid OneCard must be presented to receive care.
- Initial assessment for work-related injuries can be done at the ECU Student Health Service. However, workman's compensation cases and workplace illnesses/injuries should be followed at the Prospective Health office at the Brody School of Medicine.

PLEASE NOTE: ECU employees are NOT required to utilize the ECU Student Health Service for any portion of their health care. This service is being offered as a convenience to ECU faculty and staff.

To make an appointment for health care services at the ECU Student Health Service, call 328-6841. If you have questions about the availability of health services, call 328-6841 or email gotquestions@mail.ecu.edu.