

EAST CAROLINA UNIVERSITY
GREENVILLE, NORTH CAROLINA 27858-4353

September 25, 1989

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Please file

Vice-Chancellor
for
Business Affairs

(919) 757-6975

MEMORANDUM

TO: Professor Don Sexauer
School of Art

FROM: Richard Brown *R. Brown*

SUBJ: Policy Regarding Frequent Flier Credits

At the last Faculty Senate meeting, you raised a question that I was unable to answer at the time. Specifically, you asked what happens with the credits earned by campus employees under frequent flier programs. I have researched this question and can now provide you with an answer.

Neither the State of North Carolina nor the campus have a policy regarding what the employee is to do with frequent flier credits earned while traveling on University business. I was very relieved to find this out. Since I came from a state that, at one time, attempted to centralize the accumulation of these credits, I know what a nightmare of bureaucracy that can be. It turned out to be a terrible fiasco. Despite an inordinate amount of administrative time and cost, the program failed completely. These are incentives offered to the individual flier that he/she may choose to accept or not. They are not intended by the airlines as an incentive to the organization. With the removal of individual incentive, travelers just did not go through the extra effort to get frequent flier miles credited back to the university. If such a process existed at ECU, it would qualify for the type of "red tape cutting" I am attempting to initiate. I am very relieved that our faculty and staff are not encumbered by such needless bureaucracy.

I hope this addresses your concerns but if not, please feel free to call me.

cc: James Joyce, Chair
Faculty Senate